

Outreach Workers

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Petite Riviere Elementary
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Forest Heights
Chester Area Middle School
Chester District School
Aspotogan Elementary

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South Queens Middle School
Dr. JC Wickwire Elementary
Liverpool High School
North Queens School
Greenfield Elementary

SchoolsPlus Mandate

- To support the success of youth and families
- To support on-site service in schools and the community
- To support partner agencies and organizations in working with students and families

Three Distinct Levels of Service

Direct: (advocating, supporting, facilitating, identifying and locating services, etc.

Collaborative: engagement with services at all levels to meet and identify needs, provide service, programming, decision-making, etc.

Collateral: Partnerships to support schools – community initiatives, programming assistance

Who are clients?

Live in the Regional Centre for Education's catchment and willing to work with SchoolsPlus:

1. For whom school has supported to extent of ability, need further service
2. And/or has services with gaps that need attention
3. And/or have services with no coordination of said services

How can SchoolsPlus facilitators help as a 'Parent Navigator'?

Parents can call the SchoolsPlus Facilitators for advice and support without being part of the SchoolsPlus caseload. As a 'Parent Navigator', the SchoolsPlus Facilitator can assist in helping parents/guardians access services and resources in the community. 'Parent Navigators' will work collaboratively with schools and outside agency staff to ensure that the student and/or family have timely support to understand the appropriate services available, and the process by which to access them. They can also help facilitate parent's efforts in advocating for their child as well as helping parents to become their child's best advocate.

SchoolsPlus and Parent Navigator

Support for Students and Families

SchoolsPlus is a collaborative interagency approach supporting the whole child and their family with the school as the center of service delivery. This includes services beyond education, such as health, justice and other community services.

SchoolsPlus
Écoles Plus



South Shore
Regional Centre for Education

What We Do

- Provide a comprehensive, collaborative, integrated delivery of services
- Share information and resources between agencies
- Organize and facilitate groups for students and parents to address an identified need (anxiety, anger, social skills, parenting skills, etc.)
- Coordinate case conferences with services involved with families
- Bring complex situations to Interagency/HUB meetings to collaborate and access services.
- Make referrals to agencies to address needs
- Provide transportation to critical appointments when no other means of transportation is available.
- Ensure basic needs of students are met via searching for resources (food, clothing, housing)
- Work in homes with families, and support them in attending appointments.
- Support students/ families through school breaks and the summer.
- Attend a monthly team meeting and training through the year.
- Sometimes provide services on evenings and weekends
- Document all of our contact with clients on Tienet.
- Love to share the information we have about resources in the community
- Want to be involved in meetings about our students/families
- Bring services/ presentations to your school.
- Strengthen relationships between school and family

What We Don't Do

- Fix problems (but are good at supporting, coaching, case conferencing and collaborating to support students)
- Provide counselling or therapy (but we do connect students and families with counsellors)
- Provide tutoring

Emergency Fund

We have an Emergency Fund based on donations from the public to assist with:

- transportation to appointments
- The purchase of food, medication, clothes, etc.

SchoolsPlus Facilitators and Parent Navigators

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Making a Referral to Us

- It is important to note that referrals can be made by the school, community agencies, families and students themselves.
 - When persons other than the school administrators make a referral, the facilitator will consult with School Administration about the referral . If the facilitator decides to open the case, the School Principal will be asked to complete the Baseline Monitoring form for data collection purposes.
1. Prior to making a referral it is recommended that School Staff meet to ensure the school has done all they can to support the student. (CORE and Program Planning meetings)
 2. Once a decision has been made to make a referral, contact the facilitator that covers your area (see inside cover) to discuss the referral.
 3. Speak to the parent(s) or guardian(s) about SchoolsPlus and your desire to “nominate” them for the program. (Students over 12 can consent to the support if their parents are unwilling to consent)
 4. Complete the Referral and Baseline Monitoring Form on Tienet under SchoolsPlus.
 5. Email the facilitator to ensure they are aware the referral has been completed.
 6. The facilitator will advise you if the file is opened.

***SchoolsPlus and Parent
Navigator staff work in schools
but work for students
(ages 5-25) and families!***